



Important Information Regarding Your Upcoming Appointment

Dear Valued Patient of Denver Eye Care & Eyewear Gallery,

We hope you and your loved ones are well in these unusual times. At Denver Eye Care & Eyewear Gallery, we are dedicated to preserving your eye health, improving your vision and maintaining your systemic health. We are following CDC guidelines while practicing social distancing in our office, as mandated by the North Carolina Board of Optometry. Our schedule has been designed to create a safe and comfortable environment for your visit. Please be advised of the following new guidelines that will be taking place and initial each line:

_____ Please call us 48 hours in advance if you are unable to make your appointment or if you are unable to follow the requirements below.

_____ Please complete the online forms at least 24 hours prior to your appointment time. You will also receive reminder text notifications to complete these documents. If you have difficulties filling out the online forms or have trouble locating your card, please call our office at (704)812-7778. Someone from our office will assist you in filling out or updating your medical and insurance history before you arrive.

_____ We also now require that all patients receive the Optomap Retinal Imaging examination for \$39. We have heavily invested in state-of-the-art technology to maximize your experience and expedite your visit. Over 85% of patients electively choose this method of retinal examination; it will now be mandated. Dilation protocol requires several drops, physical contact with the face for extended periods and a close working distance. We will utilize the Optomap Retinal Exam to minimize contact time. Our Optomap Imaging System accurately captures a high definition image of your retina to detect sight threatening and systemic disease in a fraction of a second. This will improve your safety by decreasing the amount of time you spend in the office as well as the amount of time you spend with any one person. If you cannot afford the \$39, please inform one of our team members prior to your appointment by email at info@denvereyecarenc.com.

_____ To comply with social distancing, please limit bringing any guests to the appointment. A parent or legal guardian is permitted to accompany patients under 18 or who cannot make medical decisions.

_____ We are required by the North Carolina Optometric Association to ask all patients to wear a mask (we will provide you with one if you do not have one). Please remember to sanitize or wash your hands upon entering the office. We will also be taking your temperature, and anyone above 100.4 degrees will be asked to reschedule their appointment.

_____ Please complete our COVID-19 questionnaire prior to your appointment. If you have any of the following symptoms: fever, cough, chills, shortness of breath, muscle pain, sore throat, significant loss of smell or taste, if you have been diagnosed or exposed to anyone with known COVID-19 in the last two weeks or have traveled internationally in the past two weeks, please reschedule your appointment.

Thank you in advance for your understanding. We want to continue to provide the best quality eye care while keeping everyone safe. We are looking forward to seeing you and returning to normal.

Be safe and be well,

Dr. O'Brien & the Denver Eye Care Team